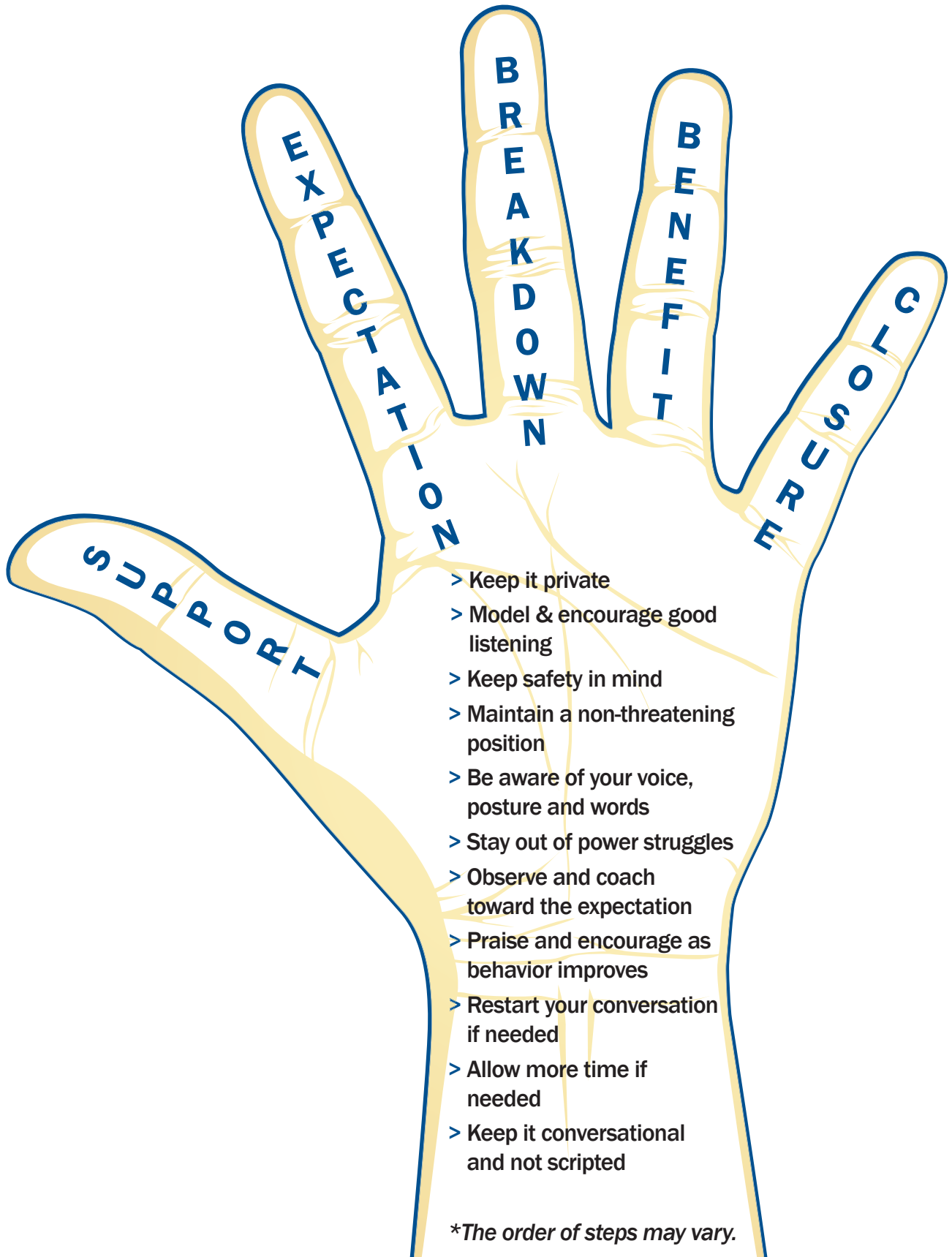


“Give ’em Five”

The Guided Conversation Checklist

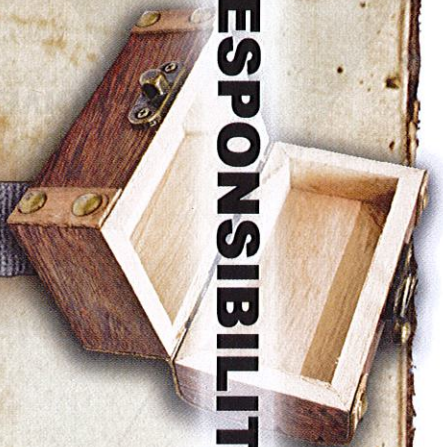


RESPONSIBILITY

**Emotional
Control**

**Clear
Expectations**

**Leadership in
the Moment**



**Response-
Ability**

Benefit

Consistency